

Date: 06 February 2023

Change of the Air France KLM Customer Service Hotlines

Air France and KLM are committed to providing better services for our trade partners.

To secure better customer service, Air France and KLM have updated its customer service hotline.

As of **31st January 2023**, our hotline numbers have been adjusted!

Please check below our new hotline numbers and service hours:

Air France KLM Customer Service Center for Trade

TEL (Mainland China): (+86) 400 819 1293

TEL (Hong Kong): (+852) 5814 0102

Service hours: Mon-Fri 09:00-18:00/ Sat 09:00-13:00

As the waiting time at our Service Center is longer than as usual, please accept our sincere apologies for the inconvenience caused.

You can also explore our new one-stop portal **Air France KLM Business Solutions** (www.afkl.biz) with all answers.



Start exploring AFKL.biz
today: our all-new portal
with all the answers.

Please note that as of **31st March 2023**, we will no longer to provide service with the current phone number.

Thank you for your great support to Air France & KLM!